

**Contract No. ED/2018/04**

**Trunk Road T2 and Infrastructure Works for Developments at the Former South Apron**

**Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

**Reporting Month:** October 2021

**Table M1 Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution Received in the Reporting Period**

| <b>Log Ref.</b> | <b>Location</b> | <b>Received Date</b> | <b>Details of Complaint/warning/summon and prosecution</b> | <b>Nature</b> | <b>Investigation/Mitigation Action</b> | <b>Status</b> |
|-----------------|-----------------|----------------------|--|---------------|--|---------------|
| -               | -               | -                    | -  | -             | -                                      | -             |

**Remarks:** No environmental complaint/warning/summon and prosecution were received in the reporting period.

**Contract No. ED/2018/04****Trunk Road T2 and Infrastructure Works for Developments at the Former South Apron****Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

Reporting Month: October 2021

**Table M2 Cumulative Log for Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

| Log Ref.       | Location   | Received Date | Details of Complaint/warning/summon and prosecution   | Nature | Investigation/Mitigation Action   | Status |
|----------------|------------|---------------|---|--------|---|--------|
| Complaint #N02 | Portion T1 | 10-Oct-2020   | Resident of Yau Lai Estate complained that i) an excavator operated before 7 am on 9 and 10 October 2020; and, ii) the height of noise barriers are not sufficient for noise reduction. | Noise  | <ul style="list-style-type: none"> <li>Contractor was recommended to scheduled noisy works to less sensitive hours (e.g. normal weekdays between 08:00-19:00) to minimize noise nuisance.</li> <li>Since the complaint location stated in part II is situated out of the project boundary and within the other construction site, no investigation shall be conducted for non-project related complaint.</li> </ul>   | Closed |
| Complaint #N04 | Portion T1 | 9-Feb-2021    | Resident of Cha Kwo Ling village revealed that some breaking noise was heard at his/her residence (near Cha kwo Ling Main Street) from the ground at about 20:00 on 08 Feb, 2021        | Noise  | <ul style="list-style-type: none"> <li>The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance.</li> <li>A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.</li> <li>Blast door was fully enclosed when</li> </ul> | Closed |
|                |            | 6 March 2021  | The complainant informed that they continues to hear breaking noise during 3-4 a.m. and caused serious noise nuisance to the residents.   |        |   |        |

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**Reporting Month:** October 2021

| Log Ref.       | Location   | Received Date | Details of Complaint/warning/summon and prosecution  | Nature | Investigation/Mitigation Action  | Status |
|----------------|------------|---------------|--|--------|--|--------|
|                |            |               |  |        | <p>construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise</p> <ul style="list-style-type: none"><li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li><li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP.</li><li>• According to the condition 3.d point 5 of the CNP (GW-RE0071-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.</li></ul> |        |
| Complaint #N05 | Portion T1 | 18 July 2021  | Complainant informed that breaking noise was heard at his/her residence (near Cha Kwo Ling Main Road) from the ground during 3-4 a.m. on 17 Jul and 18 Jul 2021. | Noise  | <ul style="list-style-type: none"><li>• The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance.</li></ul>   | Closed |

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**Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

**Reporting Month:** October 2021

| Log Ref. | Location | Received Date | Details of Complaint/warning/summon and prosecution  | Nature | Investigation/Mitigation Action  | Status |
|----------|----------|---------------|--|--------|--|--------|
|          |          | 27 July 2021  | Complainant further informed that they continued to hear underground breaking noise during 3-5 a.m. on 27 July 2021. |        | <ul style="list-style-type: none"> <li>• A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.</li> <li>• Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise</li> <li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li> <li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP.</li> <li>• According to the condition 3.d point 5 of the CNP (GW-RE0399-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.</li> </ul> |        |