

**Contract No. ED/2018/04**

**Trunk Road T2 and Infrastructure Works for Developments at the Former South Apron**

**Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

**Reporting Month:** July 2021

**Table M1 Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution Received in the Reporting Period**

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N05	Portion T1	18 July 2021	Complainant informed that breaking noise was heard at his/her residence (near Cha Kwo Ling Main Road) from the ground during 3-4 a.m. on 17 Jul and 18 Jul 2021.	Noise	<ul style="list-style-type: none"><li>The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance.</li><li>A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.</li><li>Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise</li><li>In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li><li>Contractor is recommended to continue to strictly follow the requirements in the relevant CNP.</li><li>According to the condition 3.d point 5 of the CNP (GW-RE0399-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.</li></ul>	Closed
		27 July 2021	Complainant further informed that they continued to hear underground breaking noise during 3-5 a.m. on 27 July 2021.			

**Remarks:** No environmental warning/summon and prosecution were received in the reporting period.

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**Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

**Reporting Month: July 2021**

**Table M2 Cumulative Log for Environmental Complaint, Warning, Summon and Notification of Successful Prosecution**

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N02	Portion T1	10-Oct-2020	Resident of Yau Lai Estate complained that i) an excavator operated before 7 am on 9 and 10 October 2020; and, ii) the height of noise barriers are not sufficient for noise reduction.	Noise	<ul style="list-style-type: none"><li>Contractor was recommended to scheduled noisy works to less sensitive hours (e.g. normal weekdays between 08:00-19:00) to minimize noise nuisance.</li><li>Since the complaint location stated in part II is situated out of the project boundary and within the other construction site, no investigation shall be conducted for non-project related complaint.</li></ul>	Closed
Complaint #N04	Portion T1	9-Feb-2021	Resident of Cha Kwo Ling village revealed that some breaking noise was heard at his/her residence (near Cha kwo Ling Main Street) from the ground at about 20:00 on 08 Feb, 2021	Noise	<ul style="list-style-type: none"><li>The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance.</li><li>A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.</li><li>Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise</li></ul>	Closed
		6 March 2021	The complainant informed that they continues to hear breaking noise during 3-4 a.m. and caused serious noise nuisance to the residents.			

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**Reporting Month: July 2021**

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
					<ul style="list-style-type: none"><li>• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.</li><li>• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP.</li><li>• According to the condition 3.d point 5 of the CNP (GW-RE0071-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.</li></ul>	