

Contract No. ED/2018/04

Trunk Road T2 and Infrastructure Works for Developments at the Former South Apron

Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: August 2021

Table M1 Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution Received in the Reporting Period

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
-	-	-	-	-	-	-

Remarks: No environmental complaint/warning/summon and prosecution were received in the reporting period.

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Appendix M – Summary of Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Reporting Month: August 2021

Table M2 Cumulative Log for Environmental Complaint, Warning, Summon and Notification of Successful Prosecution

Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
Complaint #N02	Portion T1	10-Oct-2020	Resident of Yau Lai Estate complained that i) an excavator operated before 7 am on 9 and 10 October 2020; and, ii) the height of noise barriers are not sufficient for noise reduction.	Noise	<ul style="list-style-type: none"> Contractor was recommended to scheduled noisy works to less sensitive hours (e.g. normal weekdays between 08:00-19:00) to minimize noise nuisance. Since the complaint location stated in part II is situated out of the project boundary and within the other construction site, no investigation shall be conducted for non-project related complaint. 	Closed
Complaint #N04	Portion T1	9-Feb-2021	Resident of Cha Kwo Ling village revealed that some breaking noise was heard at his/her residence (near Cha kwo Ling Main Street) from the ground at about 20:00 on 08 Feb, 2021	Noise	<ul style="list-style-type: none"> The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance. A valid CNP was hold and the construction activities being taken were complied with the relevant CNP. Blast door was fully enclosed when 	Closed
		6 March 2021	The complainant informed that they continues to hear breaking noise during 3-4 a.m. and caused serious noise nuisance to the residents.			

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
					<p>construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise</p> <ul style="list-style-type: none"> • In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs. • Contractor is recommended to continue to strictly follow the requirements in the relevant CNP. • According to the condition 3.d point 5 of the CNP (GW-RE0071-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received. 	
Complaint #N05	Portion T1	18 July 2021	Complainant informed that breaking noise was heard at his/her residence (near Cha Kwo Ling Main Road) from the ground during 3-4 a.m. on 17 Jul and 18 Jul 2021.	Noise	<ul style="list-style-type: none"> • The construction activities of Trunk Road T2 conducted inside the tunnel area and the construction activities of TKO-LT Tunnel conducted inside the tunnel section at Kwun Tong Side on the evening time and night-time of the date of complaint are considered as one of the potential noise source of the ground borne noise nuisance. 	Closed

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Log Ref.	Location	Received Date	Details of Complaint/warning/summon and prosecution	Nature	Investigation/Mitigation Action	Status
		27 July 2021	Complainant further informed that they continued to hear underground breaking noise during 3-5 a.m. on 27 July 2021.		<ul style="list-style-type: none">• A valid CNP was hold and the construction activities being taken were complied with the relevant CNP.• Blast door was fully enclosed when construction activities were carried out within tunnel area to prevent, reduce or minimize the emission of airborne noise• In addition, the Contractor should still maintain good site practices, such as schedule noisy work to the less sensitive hours and provide regularly maintenance for PMEs.• Contractor is recommended to continue to strictly follow the requirements in the relevant CNP.• According to the condition 3.d point 5 of the CNP (GW-RE0399-21), the immediate remedial action shall be implemented in case adverse ground-borne noise impact on any noise sensitive receiver is received.	