

MATERIALAB CONSULTANTS LIMITED

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The logo for MaterialLab, featuring the word "MaterialLab" in a bold, black, sans-serif font. The text is centered between two thick, horizontal black bars, one above and one below the text.

Appendix L

Cumulative statistics on Environmental Complaints, Notifications of Summons and Successful Prosecution

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Environmental Complaints Log

Complaint Log No.	Date of Notification	Received From and Received By	Nature of Complaint	Date of Investigation	Outcome	Date of Reply
1	15 December 2016	Andy Choy	Air	13 February 2017	Project-related	13 February 2017
2	21 February 2017	Andy Choy	Air	22 February 2017	Not Project-related	7 March 2017

Cumulative Statistics on Complaints

Environmental Parameters	Cumulative No. Brought Forward	No. of Complaints This Month	Cumulative Project-to-Date
Air	1	1	2
Noise	0	0	0
Water	0	0	0
Waste	0	0	0
Total	0	0	0

Cumulative Statistics on Notification of Summons and Successful Prosecutions

Environmental Parameters	Cumulative No. Brought Forward	No. of Notification of Summons and Prosecutions This Month	Cumulative Project-to-Date
Air	0	0	0
Noise	0	0	0
Water	0	0	0
Waste	0	0	0
Total	0	0	0

Investigation Report for the Complaint Received on 9th February 2017

Reference No.:	20170209_complaint_c
Project:	Contract KL/2014/03 – Kai Tak Development – Stage 3 Infrastructure Works for Developments at the Southern Part of the Former Runway
Date of Complaint:	9 th February 2017
Background:	<p>A complaint received on 9th February 2017 was referred from EPD on 21st February 2017 and summarized as below:</p> <ul style="list-style-type: none"> No car washing machine was found in the construction site near the gate of former Radar Tower (hereinafter referred to as “the Site”). Dust was observed when the vehicle leaving and entering the Site. <p>The notification of complaint was received by ET on 22nd February 2017.</p>
Action taken during the investigation:	<ul style="list-style-type: none"> Site meeting between HMJV and CRBC was arranged at the Site at 1:30pm on 22nd February 2017 to investigate the complaint. Joint site audit was carried out by ET, HMJV and CRBC at the Site at 2:00pm on 23rd February 2017 to investigate the complaint. Joint site audit was carried out by ET, IEC, HMJV and CRBC at the Site at 2:00pm on 2nd March 2017 to investigate the complaint. ET asked CRBC and HMJV to provide photo records for the date of complaint for further investigation on 24th February 2017 and the photos were received by ET on 28th February 2017 and 3rd March 2017 respectively.
Investigation Results:	<ul style="list-style-type: none"> Vehicle washing facilities were observed at the Site on 9th February 2017. The area where vehicle washing takes place and the section of road between the washing facilities and the exit point were paved with hardcores. Vehicles were washed before leaving the Site on 9th February 2017. No dust or mud was observed at the entrance of the Site and Cheung Yip Street on 9th February 2017. Daily cleaning at the Site was carried out by general workers of CRBC on 9th February 2017. Cleaning of Cheung Yip Street by street sweep vehicles was carried out by CRBC on 20th January 2017 and 14th February 2017. Vehicle washing facilities were observed by ET at the Site during the site audit on 23rd February 2017 and 2nd March 2017. Thorough washing of vehicles before leaving the Site was observed by ET on 2nd March 2017. No dust or mud was observed by ET at the entrance of the Site and Cheung Yip Street on 23rd February 2017 and 2nd March 2017. The mitigation measures provided by the CRBC were sufficient.
Conclusion	The complaint received on 9 th February 2017 is not project-related.

Prepared by: Alfred Lam
Certified by: Colin Yung
Designation: Environmental Team Leader

Signature: 

Date: 07/03/2017

Site Photo Record:

Vehicle washing facilities were observed at the Site on 9th February 2017. The area where vehicle washing takes place and the section of road between the washing facilities and the exit point were paved with hardcores. Vehicles were washed at site exit before leaving the Site.



Source: HMJV

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No dust or mud was observed at the entrance of the Site and Cheung Yip Street on 9th February 2017.



Source: HMJV

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Cleaning of Cheung Yip Street by street sweep vehicles was carried out by the Contractor on 20th January 2017 and 14th February 2017.



Source: HMJV

Vehicle washing facilities were observed by ET at the Site during the site audit on 23rd February 2017 and 2nd March 2017.



Source: ET

Thorough washing of vehicles before leaving the Site was observed by ET on 2nd March 2017.



Source: ET

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No dust or mud was observed by ET at the entrance of the Site and Cheung Yip Street on 23rd February 2017 and 2nd March 2017.



Source: ET

